

3P Brings Transformational Change

Over the course of two weeks, more than 150 people from maternal, emergency, surgery, pediatrics and support services met in a warehouse to build on the new vision of care created for Children's Hospital of Saskatchewan.

From November 14 to 19, maternal and pediatric surgery teams worked through the way they deliver care today and determined how they want to deliver it in the new building. From there, they dived into data and created design concepts, eventually bringing those concepts to life within the footprint of the building. From December 5 to 9, pediatrics and emergency services embarked on a similar journey.

Throughout both weeks, patient and families members were key to the success of these events. The teams worked hard to ensure family and patient voices were reflected in the decisions made.

The events also included innovations and ideas from support services. Areas such as pharmacy, laboratory services, therapies, registration, information technology, sterile processing, linen and supplies spent time working through how they will support the new hospital. These ideas and improvements will affect the way they provide service, not only to the maternal and children's hospital, but to other areas throughout Saskatoon Health Region.

What Happens Now?

Design

Architects have now taken the models created by all the teams and will be spending the next 3 to 4 weeks creating preliminary schematic design plans. The goal is to bring the preliminary designs back to the 3P teams in mid January. Then, the CHS project team will have another cost estimate completed and determine the next steps. In the meantime, team leaders from CHS clinical areas have been inviting physicians and staff to the CHS warehouse to tour through what the teams created. Feedback will be documented and shared with the 3P team for consideration into design.

Process Improvements

Clinical leaders will now evaluate all the process improvements generated and will create a schedule to tackle these improvements. This may involve rapid process improvement workshops (RPIWs).

RPIWs are similar to a 3P, but on a smaller scale. A team of about eight participants meet for a week to focus on one problem, identify the root causes and create and test solutions. By week's end, the team will be ready to implement the solution in the workplace. The team checks the solution at 30, 60 and 90 days to see if it worked and has been sustained. RPIWS will start in certain clinical areas over the next three to four months. Training will begin in January for the teams who will first embark on RPIWs.



*Curious to see what 3P looked like?
www.saskatoonhealthregion.ca/chs
for the latest videos.*

Thank-You!

Children's Hospital of Saskatchewan project team extends its deep appreciation to everyone involved with this fall's 3P events and all those involved with this past year's design and process improvement work.

Your continued passion and dedication will ensure the new hospital supports exceptional patient care. Stay connected, there is still more design work ahead through 2012!