





**That the January 27, 2016 meeting notes are hereby approved as presented.**

**Moved by Malcolm Eaton, seconded by Glenn Wig. Carried.**

**1.3 Disclosure of conflicts of interest**

- There were none.

**Our Values**  
 Respect  
 Compassion  
 Excellence  
 Stewardship  
 Collaboration

**2. Report of the Chairperson**

Mike Stensrud tabled his written report which was received for information.

**3. Report of the Saskatoon Regional Medical Association**

Dr. Joel Yelland, President of the Saskatoon Regional Medical Association, provided the following verbal report:

- The physician resource plan forecasts a need for more physicians. Saskatoon facilities have seen a ripple effect from the recent loss of a palliative care physician. Recruitment continues.
- The catchball process may be used for communications with physicians.

**Strategic Directions**  
 Better Health  
 Better Care  
 Better Teams  
 Better Value

**4. Strategy Wall Walk (Dashboard)**

**(a) Dashboard**

Petrina McGrath, VP People, Practice and Quality, opened the floor for questions. It is best to obtain feedback from patients while they are still on the unit as opposed to after they are discharged. Interprofessional rounding will help.

**(b) 90 Days of Innovation – Ready/Safer Every Day – Update**

- **Patient Flow Hoshin**
  - Jean Morrison, President and CEO of St. Paul’s Hospital, provided this update beginning with a review of her PowerPoint presentation.
  - SHR is targeting providing an inpatient bed to 90% of patients within 18 hours. This target is not currently being met.
  - As it is not recorded provincially, the metric on physician initial assessment has been eliminated.
  - SHR is also not meeting the 5.5 day length of stay at Royal University Hospital (RUH).
  - Work continues on implementing the order set on chronic disease management.
  - There remain outstanding issues regarding alternate level of care. SHR needs to determine how to bring physicians into these conversations consistently.
  - Patient flow will now be focused on in an integrated manner.
  - This hoshin will continue to be on-going as people and technology keep changing.
  - There remain many challenges in the Emergency Department (ED).
  - Progress will continue to be measured and the group will continue PDCAing (plan, do, check, act) processes.
- **Safety Hoshin**
  - Dr. Petrina McGrath, provided this update.
  - The Joint Board Quality and Safety Committee will hold a Retreat in March, reviewing catchball as the 2016-17 strategy.
  - Sepsis bundles have been expanded to 6<sup>th</sup> and 7<sup>th</sup> at St. Paul’s Hospital. Sunrise Clinical Manager (SCM) is being upgraded which is helpful with data management.

**Our Mission**  
 We improve health through excellence and innovation in service, education and research, building on the strengths of our people and partnerships.

**Our Promise**  
 Every moment is an opportunity to create a positive experience in the way we treat and care for people, in how we work and interact with each other, and in how we deliver quality service. We promise to seize every opportunity.



**Our Values**  
 Respect  
 Compassion  
 Excellence  
 Stewardship  
 Collaboration

**Strategic Directions**  
 Better Health  
 Better Care  
 Better Teams  
 Better Value

**Our Mission**  
 We improve health through excellence and innovation in service, education and research, building on the strengths of our people and partnerships.

**Our Promise**  
 Every moment is an opportunity to create a positive experience in the way we treat and care for people, in how we work and interact with each other, and in how we deliver quality service. We promise to seize every opportunity.

- o There is now a real-time review of deaths related to HSMR (hospital standardized mortality ratio). Data from reviews will then be reviewed at interprofessional quality and safety rounds (M&M)
- o Parents coming onto a unit will be given orientation regarding escalation. Work continues on this education piece.
- o Working on psychological safety in the Emergency Department.
- o Schwartz Rounds are focused on compassionate care. This is not a clinical piece but more around the impact of providing care and how staff support one another.
- o Work also continues on creating a different type of partnership with physicians. It will be a different way of working. The Dean of Medicine will now sit on the Quality of Care Committee which is an interprofessional group, reporting up to the Joint Board Quality and Safety Committee.
- o Risks include how to create capacity for physicians, bringing best practices to the table, etc.

These two groups were thanks for their hard work and leadership in these two hoshins.

**5. Report of the President and CEO**

Andrew Will, Interim President and CEO, provided this report with the following highlights:

- There have recently been more than normal capacity challenges in SHR facilities due in part to the impact of the flu. Thanks to all who have helped out.
- A marked decrease in immunization rates this year has been seen (94% last year compared to 63% this year). It was noted that there is no longer a policy to immunize or mask. SHR will continue to try to track the impact of the flu.
- Many thanks go out to staff and leaders for helping with the current financial challenges. Overtime was reduced by about 36% in January. The current focus is on paid hours which were reduced about 2%, with a significant financial impact. There may be a cost impact over the next 2 weeks with the flu hitting in February. Expenses for January were lower than in January last year.
- The year-to-date deficit is about \$40.6 Million and it is expected to be \$46-48 Million range by year-end.
- Information on the next phase of the Sustainability Plan will be communicated to staff later today. It will include \$20.8 Million in savings initiatives with no impact on patient care or jobs.
- Next steps: implementing the savings initiatives while SHR considers what other decisions might need to be made, in consultation with the Ministry of Health.

Comments and issues:

- Community immunization rates were almost identical to last year's numbers. SHR needs to learn from this year to inform next year's process.
- Pharmacists providing vaccinations this year was well-received across the province. This could be better publicized next year.

This report was received for information.

**MONITORING**

**6. Performance Monitoring**

**6.1 Approval / Acceptance of financial statements to January 31, 2016**

Nilesh Kavia, Vice President Finance and Corporate Services, provided this report.

- The average daily run rate was lower in January for the first time this year as compared to last year.
- SHR continues work on closing the revenue to expenses gap.



Our Values  
Respect  
Compassion  
Excellence  
Stewardship  
Collaboration

Strategic  
Directions  
Better Health  
Better Care  
Better Teams  
Better Value

Our Mission  
We improve  
health through  
excellence and  
innovation in  
service,  
education and  
research,  
building on the  
strengths of our  
people and  
partnerships.

Our Promise  
Every moment is  
an opportunity  
to create a  
positive  
experience in  
the way we treat  
and care for  
people, in how  
we work and  
interact with  
each other, and  
in how we  
deliver quality  
service. We  
promise to seize  
every  
opportunity.

Comments and issues:

- The reduction in visits to the Emergency Department (ED) might be partially attributed to the work at the Lighthouse however the percentage of those visiting the ED and then being admitted has increased.

**MOTION:**

**That the Saskatoon Regional Health Authority accepts the financial statements to January 31, 2016, as presented.**

**Moved by Mike Couros, seconded by Megan Rumbold. Carried.**

**OVERSIGHT**

**7. Credentials Report – January 28, 2016**

Dr. Rob Weiler, Interim Vice President Practitioner Staff Affairs, provided this report via telephone:

- He is recommending that the SRHA approve the Credentials Report as attached. No concerns were identified.
- A last minute change was made to the report as a surgical application was withdrawn at the last meeting and will likely come forward at a later meeting for approval.

**MOTION:**

**That the Saskatoon Regional Health Authority approves the January 28, 2016 Credentials Report.**

**Moved by Garry Derenoski, seconded by Frank Lukowich. Carried.**

**DIRECTION SETTING**

**8. Approval of Borrowing to Fund Parking Structure Remediation**

Nishe Kavia, VP Finance and Corporate Services, provided this report:

- Formal approval is needed for the bank to finalize borrowing.

**MOTION:**

**That the Saskatoon Regional Health Authority approves incremental borrowing of \$15.5 Million to address the parking structure remediation work underway in the Royal University Hospital 1984 section of the parkade.**

**Moved by Malcolm Eaton, seconded by Glenn Wig. Carried.**

**INFORMATION**

**9. SHR Grateful Patient Program – Two Year Progress Report**

Bruce Acton, CEO of the St. Paul’s Hospital Foundation, provided this report:

- Also attending were Arla Gustafson, CEO of the Royal University Hospital Foundation and Steve Shannon, CEO of the Saskatoon City Hospital Foundation.
- This is the only program of its kind in the province. All costs of the program are borne by the Foundations.
- The most important aspect of the program is the potential these new donors represent for future donations.
- They will test mailing to ED patients this year and may also expand the program to include outpatients.



**Our Values**  
 Respect  
 Compassion  
 Excellence  
 Stewardship  
 Collaboration

**Strategic Directions**  
 Better Health  
 Better Care  
 Better Teams  
 Better Value

**Our Mission**  
 We improve health through excellence and innovation in service, education and research, building on the strengths of our people and partnerships.

**Our Promise**  
 Every moment is an opportunity to create a positive experience in the way we treat and care for people, in how we work and interact with each other, and in how we deliver quality service. We promise to seize every opportunity.

Comments and issues:

- A large number of donors to this program come from rural areas.
- The numbers opting out of this program are very low – likely a fraction of 1%.
- Donors receive only one mailing from the program. Once they make a gift, they become part of the regular Foundation mailings.
- Gifts may be designated or not.
- Good news stories about this program will be collected and shared back to the community.

**COMMITTEE REPORTS:**

**AUDIT FINANCE AND RISK**

**10. Report on February 23, 2016 Audit, Finance and Risk Committee meeting**

Megan Rumbold, Audit, Finance and Risk Committee Chair, provided the following report:

- The audit planning report for the upcoming year was discussed. It was similar to last year's, focusing on the deficit.
- The timing of meetings and SRHA meetings was discussed.

This report was received for information.

**OTHER BUSINESS**

**Community Inquiries**

- There were none.

**11. Closing of Meeting**

- The meeting adjourned at 2:47 pm. Motion to adjourn made by Garry Derenoski. Carried.

**Next meeting:  
 Wednesday, April 27, 2016  
 Saskatoon City Hospital Boardroom, Level 2 Executive Offices**

**DATE ADOPTED:** \_\_\_\_\_April 27, 2016\_\_\_\_\_

**AUTHORITY CHAIRPERSON:** \_\_\_\_\_

**AUTHORITY SECRETARY:** \_\_\_\_\_