Specimen Transport to the Lab Instructions

Weekdays

• Send labs as urgent.
• Use normal outbreak specimen process for your LTC home.

Weekends & Stat Holidays

Medical Health Officer (MHO) will advise LTC home if they need to send in specimens on the weekend or stat holiday.

If MHO recommends specimens be sent on a weekend or stat:

• Urban LTC Homes
  o LTC home will call TForce Final Mile Courier to arrange for specimen transportation to SPH lab (arrange during daytime hours).
  o LTC home will give TForce Final Mile Courier LTC account number.
  o TForce Final Mile Courier will collect specimens and deliver to lab.

• Rural LTC Homes
  o Refer to the Standard Work for your LTC Home:
    ▪ Sending Outbreak Specimens On Weekends (Rural) via TForce Final Mile Courier when lab staff available
    ▪ Sending Outbreak Specimens On Weekends (Rural) via TForce Final Mile Courier when no lab staff available

If MHO recommends specimens can wait and be sent on the next working day.

  o Use normal outbreak specimen process for your LTC home.